

2019

Smoky Mountain



Holiday Inn®

WORLD'S FAIR PARK

PEST MANAGEMENT
CONFERENCE

525 Henley Street,
Knoxville TN 37902
865-522-2800 or 1-888-465-4329

WHEN:

Tuesday January 15, 2019
Wednesday January 16, 2019

Speakers Include:

Dr. Phil Koehler, Dr. Gerome Goddard, Kathy Booker, Adam Jones, Greg Baumann, Dr. Adam Taylor, David O'Boyle and Dr. Karen Vail,

14 Certification Points Available!

Register TODAY!

Email: info@etpca.org

Mail: P.O. Box 51231, Knoxville TN 37950

Contact Melinda Hughes for more info: info@etpca.org or 865-588-6365

Cost of Conference

2 Day Session \$200

1 Day Session \$125

Pre-registration Deadline: December 31

***After the deadline all registrations will be taken at the door**

Registration Fee includes:

1 parking pass per day in attendance

**Please Note: YOU WILL BE REQUIRED TO SIGN IN AND OUT
EACH DAY FOR YOUR POINTS TO COUNT**

- CONFERENCE AGENDA -

TUESDAY, JAN. 15th

7:00 - 8:00 REGISTRATION & VISIT WITH SUPPLIERS

8:00 - 9:00 Laws and Regulations Impacting the Pest Control Industry *Kathy Booker Pesticide Administrator TN Department of Agriculture*

9:00 - 10:00 As Construction Materials & Techniques Evolve, So Must Successful Termite Management Programs
Greg Baumann- Vice President of Technical Services and Regulatory Affairs for Nisus Corporation

10:00 - 10:15 BREAK

10:15 - 12:15 The 12 Key Factors
Jeff McGovern- The Resource Shop

12:15 - 1:15 LUNCH PROVIDED visit with suppliers

1:15 - 2:15 Making Customer Service Work by Bridging Customer Expectations
Adam Jones- Vice President of Quality Assurance for Massey Services

2:15 - 3:15 Mosquitoes and Diseases – What's this New Zika Disease?
Dr. Jerome Goddard- Extension Professor, Medical and Veterinary Entomology, Mississippi State University

3:15 - 3:30 BREAK

3:30 - 4:30 Delusions of Parasitosis
Dr. Jerome Goddard- Extension Professor, Medical and Veterinary Entomology, Mississippi State University

WEDNESDAY, JAN. 16th

7:00 - 8:00 REGISTRATION & VISIT WITH SUPPLIERS

8:00 - 9:00 Wood is Good and How to Keep it That Way!
Dr. Adam Taylor- Professor and Wood Products Extension Specialist, University of Tennessee

9:00 - 10:00 Bed Bug Prevention
Dr. Phil Koehler- Professor of Structural Pest Control and Urban Entomology, University of Florida

10:00 - 10:15 BREAK

10:15 - 12:15 The Mindset of Safety
David O'Boyle, MS, CSP, CSHM, Director of Compliance & Safety, United Health Care Group

12:15 - 1:15 LUNCH PROVIDED visit with suppliers

1:15 - 3:15 Pest Problem Solving Scenarios: An Interactive Session
Dr. Karen Vail, Professor and Extension Urban Entomologist, University of Tennessee

3:15 - 3:30 BREAK

3:30 - 4:30 The Cockroaches are Back
Dr. Phil Koehler- Professor of Structural Pest Control and Urban Entomology, University of Florida

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Points Applied for the following states: KY, AL, WV, VA, GA, NC, TN

 CUT HERE

REGISTRATION FOR SMOKY MOUNTAIN PEST MANAGEMENT CONFERENCE

Company name _____ Phone number _____

Address _____

Name(s) of person(s) attending I (we) will be attending: 1 day 2 day

1 - _____ 6 - _____

2 - _____ 7 - _____

3 - _____ 8 - _____

4 - _____ 9 - _____

5 - _____ 10 - _____

Number attending _____ x _____ = \$ _____

Rec. by Yes No

Make checks payable to E.T.P.C.A. and mail to: E.T.P.C.A. • P.O. Box 51231 - Knoxville, TN 37950-1231